# WHAT IF YOU OR A FRIEND NEED HELP

If someone has been <u>injured or</u> <u>is in danger</u>, call 000 for police or ambulance <u>immediately</u>.

For non-urgent issues, call:

## **Ageing and Disability Abuse Helpline**

**1800 628 221** (Mon-Fri 9-5)

Anyone who has reasonable grounds to believe that **an adult with disability or older adult** is subject to, or at risk of, abuse, neglect or exploitation can call.

- Reporters can be anonymous.
- Reporters have protections under the law.
- Reports can be made to our Helpline: by phone 1800 628 221, email or via www.ageingdisabilitycommission. nsw.gov.au

How to contact

Collaborative
Against Abuse
of Older People
in Sutherland Shire

email: collaborative@ecs.org.au

c/- Engadine Community Services

tel: **9520 7022** 



Correct at October 2019



Community
Aged Care Providers
working together
to protect our
vulnerable seniors
& support them
to remain safely
in their
own homes

## What is Abuse of Older People?

'...a single, or repeated act, or lack of appropriate action\*, occurring within any relationship where there is an *expectation of trust* which causes harm or distress to an older person'.

[\*Types of abuse include: Financial, Emotional, Physical, Sexual, Neglect]

Sutherland Shire has the highest proportion of people aged 65 & over in Greater Sydney - 17% or 37,000 people. Most live independently in the community; some require support from family, friends & support services.

Statistics suggest 1850 older people living in their own homes in Sutherland Shire will suffer some form of abuse by an individual they should be able to trust - a spouse, son, daughter, grandchild or friend - 1480 of them won't tell anyone.

The Collaborative Against Abuse of Older People in Sutherland Shire formed in 2016 to help providers of in-home & community-based aged care to identify & respond to abuse. It is part of a NSW network of Collaboratives.

### MEMBER ORGANISATIONS OF THE COLLABORATIVE



#### **TERMS OF REFERENCE Collaborative Against Abuse of Older People**

- Monitor & contribute to the work of government to increase support for older people, including policy reviews
- •Create awareness of abuse of older people receiving care & support to live in their own homes that builds the capacity of community aged care service providers to identify, respond to & prevent abuse
- •Strengthen referral pathways & share good practice across & within networks
- •Galvanize the efforts of relevant local community agencies to educate & promote early intervention
- •Provide peer support to members dealing with abuse issues